

Our impact Our legacy



Royal Berkshire NHS Foundation Trust -
Expansion of A&E Department
2021



ROYAL BERKSHIRE PROJECT



CUSTOMER:
ROYAL BERKSHIRE NHS
FOUNDATION TRUST



VALUE: £2.85M



PROCUREMENT ROUTE: SCAPE



DURATION: 26 WEEKS



LOCATION:
READING, BERKSHIRE



SECTOR: HEALTH



COMPLETION: APRIL 2021

An extensive remodel to the Royal Berkshire Hospital A&E department with an extension to the waiting area to ensure that it was fit for purpose through the winter of 2020 with COVID-19 measures in place. The works enabled patients visiting the A&E department to follow social distancing measures safely and included the addition of a new point of care testing facility and staff welfare facilities.

This project also included the refurbishment of the paediatric assessment bays in a separate location within the hospital.

Collaborative working and the speed of procurement were key to the success of this project. Appointed in September 2020, the preconstruction design stage was delivered in six weeks, allowing the team to start on site in October 2020.



OUR IMPACT, OUR LEGACY

Sustainability is at the heart of our business. Since 1852 we have been passionate about leaving a positive social, environmental and economic legacy. Being sustainable helps us protect our own future against resource scarcity. It enables us to attract and retain good people. It means we can create whole life value for our customers and partners, and for the users of the buildings we construct.

Our purpose goes beyond profit. Creating value for our communities is something we passionately believe in, and we strive to constantly find new ways to improve social mobility in communities local to our projects and contracts.

As a privately owned company, being a positive force to deliver social cohesion and provide lifelong opportunities for people is important for Willmott Dixon, especially for myself as the fifth generation to lead the company. I am proud of the difference we make through the fantastic efforts of our people.

Rick Willmott, Group Chief Executive



WILLMOTT DIXON

SINCE 1852

willmott Dixon.co.uk



BUILDING LIVES



97%

LOCAL SPEND WITHIN 40 MILES

% of project spend on supply chain/materials/ labour within a 40 mile radius of the project.



100%

SME SPEND & ENGAGEMENT

% of project spend and engagement with Small and Medium sized enterprises.



BUILDING LIVES



SOCIAL RETURN ON INVESTMENT

7.2%
OF PROJECT
VALUE

£180,435

**INDEPENDENTLY CALCULATED MONETARY
'VALUE' OF OUR INITIATIVES IN SOCIETY**

NEWS



EMERGENCY WORKERS CARE PACKAGE

Working at Royal Berkshire Hospital Emergency Department throughout winter lockdown's in the height of a global pandemic exposed our people to the high pressure and stress the NHS was under. As a small gesture of appreciation to the NHS staff, our site team provided them with a care package containing crates of drinks, fruit, chocolates, cakes and most importantly, the items they were most grateful for, the hand moisturiser.



BETTER PLANET



ENVIRONMENTAL IMPACT



£3,000

APPROX. VALUE OF RECYCLED
OR DONATED SITE MATERIALS



99.85%

WASTE DIVERTED FROM LANDFILL

We minimise our impact on the environment and improve resource efficiency by recycling at least 95% of our waste rather than using landfill.

BRILLIANT BUILDINGS



9.75

CUSTOMER SATISFACTION SCORE

Average score a customer rates our company including product, value for money, service and defects.



100%

NET PROMOTER SCORE DURING CONSTRUCTION

The percentage a customer rates their likelihood to recommend our company.

BRILLIANT BUILDINGS



CONSIDERATE CONSTRUCTOR



A SCORE OF

42

The national industry average score for construction projects is 38.